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| logo BW mainHoly Rosary School  556 Napier St  White Hills VIC 3550  Ph: 03 5448 4280  Email: office@hrwhitehills.catholic.edu.au | | **Direct Debit Request**  **(to be returned to Holy Rosary)** |
| Request and Authority to debit the account named below to pay  **Holy Rosary School, White Hills** | | |
| **Request and Authority to debit** | Your Surname \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  Your Given names \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ “you”  Request and authorise **Holy Rosary School, User ID Number 204051** to arrange a debit to your nominated account to pay for **School Fees, Levies, Excursion and Camp Costs**.  This debit or charge will be arranged by **Holy Rosary School**’s financial institution and made through the Bulk Electronic Clearing System Framework (BECS) from *your* nominated account and will be subject to the terms and conditions of the Direct Debit Request Service Agreement. | |
| **Amount of debit** | Any amount **Holy Rosary School** has deemed payable by *you*  **$ \_\_\_\_\_\_\_\_** Fortnightly (Thursday) commencing on …… / …… / ………… continuing until cancellation. | |
| **Insert details of account to be debited** | **Name/s on account:**  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **Financial Institution Name**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **BSB Number (Must be 6 Digits)** |\_\_|\_\_|\_\_| **-** |\_\_|\_\_|\_\_|  **Account Number**  |\_\_|\_\_|\_\_|\_\_|\_\_|\_\_|\_\_|\_\_|\_\_| | |
| **Your contact details** | **Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Phone:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **The address/email [please choose one] above is the best way for us to write to you.** | |
| **Confirmation** | By signing and/or providing us with a valid instructionin respect to your Direct Debit Request you confirm that:   * you are authorised to operate the nominated account; and * you have understood and agreed to the terms and conditions set out in this Request and in your Direct Debit Request Service Agreement. | |
| **Your Signature** | **Signed in accordance with the account authority on your account:**  **Signature:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **Contact details: As above** | |
| **Second account signatory (if required)** | **Signed in accordance with the account authority on your account:**  **Signature:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **Name:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **Email:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **Phone:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | |

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| logo BW mainHoly Rosary School  556 Napier St  White Hills VIC 3550  Ph: 03 5448 4280  Email: office@hrwhitehills.catholic.edu.au | | **Direct Debit Request**  **Service Agreement**  **(to be kept for your records)** |
| This is your Direct Debit Service Agreement with Holy Rosary School, User ID Number 204051 & ABN 89199183200 (the Debit User). It explains what your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to you as your Direct Debit provider.  Please keep this agreement for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR authorisation. | | |
| **Definitions** | ***account*** means the account held at *your* *financial institution* from which *we* are authorised to arrange for funds to be debited.  ***agreement*** means this Direct Debit Request Service Agreement between *you* and *us*.  ***banking day*** means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.  ***debit day*** means the day that payment by *you* to *us* is due.  ***debit payment*** means a particular transaction where a debit is made.  ***Direct Debit Request*** means the written, verbal or online request between *us* and *you to debit funds from your account.*  ***us*** or***we***means ***Holy Rosary School*** (the Debit User) *you* have authorised by requesting a *Direct Debit Request*.  ***you*** means the customer who has authorised the *Direct Debit Request.*  ***your* *financial institution*** means the financial institution at which you hold the *account* you have authorised us to debit. | |
| **1. Debiting your account** | 1.1 By submitting a *Direct Debit Request*, *you* have authorised *us* to arrange for funds to be debited from *your account.* The *Direct Debit Request* and this *agreement* set out the terms of the arrangement between *us* and *you*. | |
|  | 1.2 *We* will only arrange for funds to be debited from *your account* as authorised in the *Direct Debit Request*.  ***or***  *We* will only arrange for funds to be debited from *your account* if *we* have sent to the address nominated by *you* in the *Direct Debit Request*, a billing advice which specifies the amount payable by *you* to *us* and when it is due. | |
|  | 1. If the *debit day* falls on a day that is not a *banking day, we* may direct *your financial institution* to debit *your account* on the following *banking day*. If *you* are unsure about which day *your account* has or will be debited *you* should ask *your financial institution*. | |
| **2. Amendments by *us*** | 1. *We* may vary any details of this *agreement* or a *Direct Debit Request* at any time by giving *you* at least fourteen **(14) days** written notice sent to the preferred email or address you have given us in the Direct Debit Request. | |
| **3. How to cancel or change direct debits** | *You* can:  (a) cancel or suspend the Direct Debit Request; or  (b) change, stop or defer an individual debit payment at any time by giving us at least **14 days** notice.  **To do so,** contact us by visiting the Holy Rosary School office, emailing us at [office@hrwhitehills.catholic.edu.au](mailto:office@hrwhitehills.catholic.edu.au) ***or***by telephoning us on **(03) 5448 4280** during business hours;  You can also contact your own financial institution, which must act promptly on your instructions. | |

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| **4. *Your* obligations** | 4.1 It is *your* responsibility to ensure that there are sufficient clear funds available in *your* account to allow a *debit payment* to be made in accordance with the *Direct Debit Request*.  4.2 If there are insufficient clear funds in *your account* to meet a *debit payment*:  (a) *you* may be charged a fee and/or interest by *your financial institution;*  (b) we may charge you reasonable costs incurred by *us* on account of there being insufficient funds*;* and  (c) *you* must arrange for the *debit payment* to be made by another method or arrange for sufficient clear funds to be in *your account* by an agreed time so that *we* can process the *debit payment*.  4.3 *You* should check *your account* statement to verify that the amounts debited from *your account* are correct. |
| **5. Dispute** | 5.1 If you believe that there has been an error in debiting your account, you should notify us directly by visiting the Holy Rosary School office, emailing us at [office@hrwhitehills.catholic.edu.au](mailto:office@hrwhitehills.catholic.edu.au) ***or***by telephoning us on **(03) 5448 4280** during business hours. Alternatively you can contact your financial institution for assistance.  5.2 If we conclude as a result of our investigations that your account has been incorrectly debited we will respond to your query by arranging within a reasonable period for your financial institution to adjust your account (including interest and charges) accordingly. We will also notify you in writing of the amount by which your account has been adjusted.  5.3 If we conclude as a result of our investigations that your account has not been incorrectly debited we will respond to your query by providing you with reasons and any evidence for this finding in writing. |
| **6. Accounts** | You should check:  (a) with your financial institution whether direct debiting is available from your account as direct debiting is not available on all accounts offered by financial institutions.  (b) your account details which you have provided to us are correct by checking them against a recent account statement; and  (c) with your financial institution before completing the Direct Debit Request if you have any queries about how to complete the Direct Debit Request. |
| **7. Confidentiality** | 7.1 We will keep any information (including your account details) in your Direct Debit Request confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.  7.2 We will only disclose information that we have about you:  (a) to the extent specifically required by law; or  (b) for the purposes of this agreement (including disclosing information in connection with any query or claim). |
| **8. Contacting each other** | 8.1 If you wish to notify us in writing about anything relating to this agreement, you should write to:  **Holy Rosary Primary School**  **556 Napier Street**  **White Hills VIC 3550**  8.2 We will notify you by sending a notice to the preferred address or email you have given us in the Direct Debit Request.  8.3 Any notice will be deemed to have been received on the second banking day after sending. |