

RE ACTIVATING SIMON EVERYWHERE

In order to get your SIMON Everywhere app re linked to your new account, you will need to 'Logout' of Holy Rosary and then use the 'Add School' button to log back in with your updated username and password. To do this:

1. Open your SIMON Everywhere app, click on the 'Tools' bar and click on the 'Logout' button.
2. On the next screen, press the red 'Logout' button.
3. Re-add Holy Rosary by clicking the 'Add School' button
4. Search for 'Holy Rosary' in the school list & click the green 'Login' button next to 'Parent Access' for Holy Rosary White Hills
5. Enter your new username (your email) and the new password and click submit.

Note: The forgot password button is currently not working. If you have forgotten what you set as your password, please contact the office to have a password reset link sent to your email.



Please note: If you did not completely uninstall and reinstall the SIMON Everywhere app after the last major update (in September 2022) you will also need to do this to enable all functions of the app. Checking the app for updates within the app store will not work. The app must be completely removed and reinstalled to receive the latest updates.