

# PERMANENT AND CASUAL BOOKINGS

To support busy families, we have two booking options across our Outside School Hours Care services, both permanent and casual. You're able to have both permanent on-going bookings and casual bookings to suit your needs.

## Permanent on-going bookings

These bookings are for families with a regular schedule. By booking recurring visits in advance, you can secure a spot at a lower fee. Permanent bookings always guarantee your child has an on-going spot (subject to availability) on your chosen days.

Features include:

- Price effective
- Ease of mind with bookings secured ahead of time
- If your child is absent, you only pay the gap fee\*
- One week cancellation notice applies to cancel your recurring spot

## Casual bookings

These bookings offer more flexibility, allowing families to book any session as needed. Casual bookings do incur a higher fee compared to permanent bookings. Booking in advance will give you the best chance of guaranteeing a spot.

Features include:

- Flexible ad hoc bookings, book only when you need
- If your child is absent, you only pay the gap fee\*
- One week cancellation notice applies to cancel your spot

\*You are required to pay the full session fee for all booking options that finish with an absence



Head to our website for more information or please speak with your team onsite.



Our programs qualify for the Federal Government's Child Care Subsidy (CCS). CCS helps eligible families access approved and registered child care providers by partially subsidising the cost of daily fees. Visit the Services Australia website for more information.

